

Home Banking Sign Up

Home Banking Walkthrough



The new Home Banking site will NOT be available until Monday 8/2 on or after 9:00am.

Here are the instructions on how to sign up for City of Firsts Community FCU home banking.

1. Go to <https://bsdc.onlinecu.com/cityoffirsts/#/>

A screenshot of the login page for City of Firsts Community FCU. The page has a white background with a light blue border. At the top center, the word 'Login' is displayed in a large, blue, sans-serif font. Below this, there is a text input field labeled 'Member Number' in blue. Underneath the input field is a radio button followed by the text 'Remember Username'. A prominent red button with the text 'Log in' in white is centered below the radio button. At the bottom of the page, there is a link that says 'Don't have an account? Enroll' in blue.

2. First time users will need to select “Enroll”. They will need to enter their member number, email address, social security number, postal code, home phone number, and birth date. They will then need to click the box to acknowledge the User Agreement and click the box labeled “Sign Up”.

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Sign Up for Home Banking

You must currently be a member of this credit union to sign up for Home Banking, please enter your information below.

Member Number

E-mail

Confirm Email

Social Security Number

Postal Code

Home Phone Number

Date of Birth

I acknowledge and agree I have read the terms of the [HB Disclosure](#)

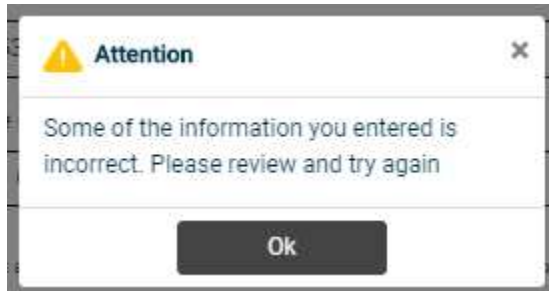
Sign Up

Cancel

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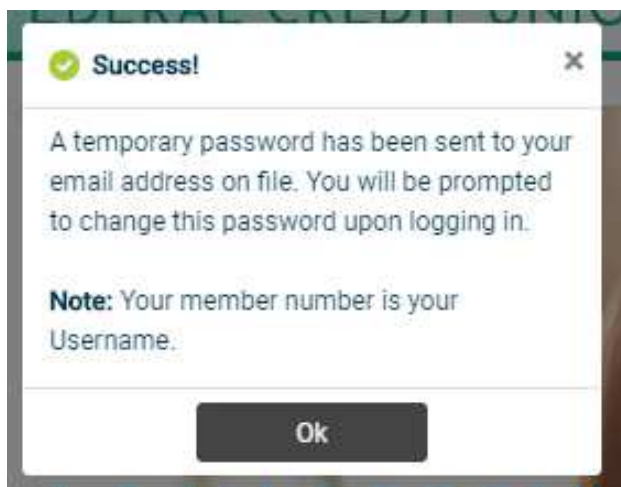
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NOTE: You do not need to have an email address on file with the credit union in order to enroll in home banking. However, if any other information above doesn't match what is on file, you will get the following message.



If you are certain that the information being entered to enroll is accurate - you will need to contact the CU and have them correct the information in your Member Properties.

3. If all of the information is acceptable – once you click on the “sign up” button – you will receive the following pop-up and be sent back to the front page.



The email will look like this. **NOTE:** if you do not receive this email, check your spam folders.

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Home Banking Administrator <noreply-msdhsfcu@onlinecu.com>

Home Banking Alert

This is an alert message from the Home Banking System.

Please logon and change your password.

Thank You
System Admin

Your new password is: 6433164

- Using your member number for the username and the temporary password sent to your email, you should log back into home banking. This will now prompt the user to update their password. The new password should contain Uppercase, Lowercase, Numbers, Special Characters, and a minimum length of 8 characters.

A screenshot of a web form titled 'Update Password'. The form contains three input fields: 'Password', 'New Password', and 'Confirm Password'. Below the fields are two buttons: 'Update password' (a dark button with white text) and 'Cancel' (a light button with dark text). The entire form is enclosed in a light blue border.

Update Password

Password

New Password

Confirm Password

Update password Cancel

Should the new password not meet the Credit Unions required standards of a password, you will get this message when you hit "Update password"

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The screenshot shows a web form titled 'Update Password'. It contains three input fields: 'Password' (with 7 asterisks), 'New Password' (with 4 asterisks), and 'Confirm Password' (with 4 asterisks). Below the 'New Password' field is a red error message: 'The new password should contain uppercase, lowercase, special characters, and a min length of 8 characters.' Below the 'Confirm Password' field is a red error message: 'The passwords should match.' At the bottom of the form are two buttons: an orange 'Update password' button and a white 'Cancel' button with a grey border.

5. You will then have to answer a series of three authentication questions and select a “confidence word”. There is a choice of different authentication questions if you select the arrow next to each question. After selecting the desired question, please input your desired answer.
 - a. If you log-in from another computer, the system will make you answer one of your Authentication Questions to verify who they are.
 - b. **Confidence Word:** This is a word or phrase that will show on their log-in screen to let you know that you have come to the authentic site for Home Banking.

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Security Questions

What is the name of your first pet? >

Where did you meet your spouse for the first time? >

In what year (YYYY) did you graduate from high school? >

Confidence Word

Sign Up

Cancel

6. After completing Authentication Questions, you should automatically be signed into your home banking.

